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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

INFORMATION DISCLOSURE STATEMENT

APPLICANT(S): LAUTENBACHER, Markus DOCKET NO: P01,0200
 SERIAL NO: 09/868,277 GROUP ART UNIT: 2151
 FILING DATE: June 15, 2001 EXAMINER: (Not assigned)
 INVENTION: **SERVICE SYSTEM IN A NETWORK**

Assistant Commissioner for Patents
Washington, DC 20231

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Sir,

Applicant hereby requests that citation and examination of the following documents be made during examination of the captioned application for United States Letters Patent:

| | | |
|--------------|--------------|-------------|
| Reference AJ | EP 0 365 200 | 25 APR 1990 |
| Reference AK | GB 2 320 344 | 17 JUN 1998 |
| Reference AL | WO 98 16051 | 16 APR 1998 |
| Reference AM | WO 97 38511 | 16 OCT 1997 |
| Reference AN | WO 98 37665 | 27 AUG 1998 |
| Reference AO | WO 99 40712 | 12 AUG 1999 |

EXPLANATION OF RELEVANCE

Reference AJ concerns a telecommunication system having subscriber controlled feature modification.

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Reference AK concerns a method for providing on-demand access to network services for network computers.

Reference AL concerns network control of telephony services using downloadable applications.

Reference AM concerns a packet telephone system.

Reference AN discloses an internet switch box, system and method for internet telephony.

Reference AO discloses a call center connected via a network to a number of terminals.

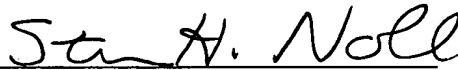
None of the above-cited references disclose or suggest a service system for an IP-based communication network as disclosed and claimed in the present application.

A copy of each reference, along with a completed Form PTO 1449 and a copy of the International Search Report, are submitted herewith.

This Information Disclosure Statement is being submitted together with the original application papers, and is therefore in compliance with 37 CFR 1.97(b)(1). Thus, no fee payment is required.

All claims of this application are submitted to be patentable over the teachings of the cited references, taken singularly or in any reasonable combination. Hence, early and favorable consideration of this application is earnestly solicited.

Respectfully submitted,



Steven H. Noll (Reg. No. 28,982)

SCHIFF HARDIN & WAITE

Patent Department

6600 Sears Tower

233 South Wacker Drive

Chicago, IL 60606-6473

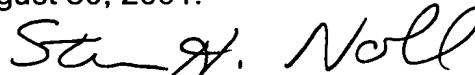
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Attorneys for Applicant(s)

Customer Number: 26574

CERTIFICATE OF MAILING

I hereby certify that this correspondence is being deposited with the United States Postal Service as First Class Mail in an envelope addressed to: Assistant Commissioner for Patents, Washington, D. C. 20231 on August 30, 2001.



Attorney for Applicants



Form PTO 1449

US Department of Commerce
Patent and Trademark Office

Docket No.:
P01,0200

Serial No.
09/868,277

LIST OF PRIOR ART CITED BY APPLICANT

(use several sheets if necessary)

Applicant(s):
Markus LAUTENBACHER

Filing Date:
June 15, 2001

Group Art Unit:
Not Yet Assigned

US PATENT DOCUMENTS

| Examiner's Initials | | Document No. | Date | Name | Class | Subclass | Filing Date |
|---------------------|----|--------------|------|------|-------|----------|-------------|
| | AA | | | | | | |
| | AB | | | | | | |
| | AC | | | | | | |
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FOREIGN PATENT DOCUMENTS

| | | Document No. | Date | Country | Class | Subclass | Translation | |
|--|----|--------------|-------------|---------------|-------|----------|-------------|----|
| | | | | | | | Yes | No |
| | AJ | EP 0 365 200 | 25 APR 1990 | Europe | | | | |
| | AK | GB 2 320 344 | 17 JUN 1998 | Great Britain | | | | |
| | AL | WO 98/16051 | 16 APR 1998 | PCT | | | | |
| | AM | WO 97/38511 | 16 OCT 1997 | PCT | | | | |
| | AN | WO 98/37665 | 27 AUG 1998 | PCT | | | | |
| | AO | WO 99/40712 | 12 AUG 1999 | PCT | | | | |
| | AP | | | | | | | |

OTHER PRIOR ART (Including Author, Title, Date, Pertinent Pages, Etc.)

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Examiner

Date Considered

***EXAMINER:** Initial if reference considered, whether or not citation is in conformance with MPEP 609. Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to Applicant.